

Dear Parent or Carer,

On behalf of Taylor Shaw, I'm delighted to inform you that we've been appointed as the new caterer at your school. We fully understand the importance of providing children with delicious, healthy, and nutritious meals, and we are really thrilled to have the opportunity to serve your child at school.

To give you a little background into who we are, Taylor Shaw was established in 1998 and provides high quality catering to more than 750 primary, secondary and college sites across the UK. Our primary goal is to ensure that each and every child receives a well-balanced, wholesome meal that fuels their minds and bodies for a productive day of learning. Furthermore, we believe that good nutrition is at the heart of a child's development, and our nutrition and menu development teams are committed to providing a menu that reflects this objective.

If your child has a dietary requirement, we request that you complete an online medical diet request form via our online portal; LunchHound, using the 'Parents and Carers User Guide' included with this letter by Friday 18th July 2025. Our Nutrition Team will then create a medical diet menu for your child. NB. This form is additional to the existing dietary and medical information held by school. The school will continue to request and hold dietary and medical information outside of the catering service.

We're excited to be the new catering partner for your school and look forward to welcoming your child in September and creating a positive dining experience for them.

Yours sincerely

Jo Anne Robertson

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UK Managing Director, Education and Healthcare

